

BOARD UPDATE

BOARD STRATEGIC PLANNING AND DEVELOPMENT DAY

WEDNESDAY 25TH JUNE 2025



WELCOME

The Strategy & Development Day started at 9.30am with Board Members together with GCH Colleagues meeting at The Phoenix Community Centre in Matson.

The Chief Executive introduced the day, the focus of which is gaining an understanding of our Matson estate, both homes in Matson and the people who live there as well as seeing what challenges are experienced within our largest community. From gaining this understanding, it will help influence strategic decision making at GCH.

OUT IN THE COMMUNITY

The morning session included a site visit to the Matson Rose Garden. It was an opportunity to witness the community lead approach in action that is so strong within Matson.

The group then made their way to the Matson shops where the Board and Colleagues were split into two groups and commenced door knocking as an opportunity to speak to customers.

ASB PLEDGE

Following the door knocking session, the Board and colleagues returned to the Phoenix Centre where they welcomed Angela Denison from ASB Help who presented the ASB Pledge that GCH have signed up to. Angela explained that the pledge stands for:

- Promote awareness
- Legislation and best practice
- Easily accessible
- Development and continuous improvement
- Get talking
- Empowerment

Dawn Barnes signed the pledge of behalf of GCH

FEEDBACK ON THE DAY

The Board had an opportunity to share feedback from the morning session. This feedback was categorised into:

- Customers
- Communities
- Homes
- Decision making

STRATEGIC APPROACH

The Board discussed future ambitions and opportunities for GCH.

NON-EXECUTIVE DIRECTORS' (NED) MEETING

The Strategy Day concluded with a meeting of the Board members without officer attendance.