

MY ONE PAGE PROFILE



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Executive Director of Customer
Experience

What people appreciate about me...

- I am open and honest with people
- I take on board the views of others before I make a decision
- I am a good listener
- I am reliable and trustworthy
- I have a sense of humour
- I treat people with respect
- I have intelligence and wisdom that I use to help others

What's important to me...

- Spending quality time with family and friends
- Wellbeing – I eat a healthy diet (mostly) and exercise several times a week
- Having time to de-stress, recharge, and simply enjoy life as best I can
- Acquiring new skills and knowledge and feeling like I am constantly evolving.
- Mentoring Young People in my local community and trying to help them lead a better and more sustainable life
- Feeling like I've made a positive impact to someone's life - everyday and at work
- Feeling like my work has a purpose and makes a difference.
- Working effectively with others and achieving shared goals.
- Feeling valued and appreciated for my contributions.
- Having time for my personal life and avoiding burnout.
- Having opportunities to learn, grow, and advance in my career.
- Completing tasks and projects and feeling proud of my work.

How to support me well at work...

- I don't like surprises - tell me if something's going wrong sooner rather than later
- Come to me with ideas for solutions not only problems
- If something is complicated pick up the phone and talk to me rather than send a lengthy email
- Maintaining a positive and professional attitude, contributing to a collaborative and respectful work environment
- Meet any commitments you've made to me or let me know that you can't as soon as possible.
- Identifying and communicating potential roadblocks or opportunities impacting strategic objectives.
- Proposing innovative solutions and taking ownership of implementation within their areas of expertise.
- Bringing new ideas and suggestions to the table, fostering a culture of continuous improvement
- Taking responsibility for your individual performance and holding yourself accountable for achieving goals
- Embracing change and new initiatives with a positive attitude, demonstrating flexibility and adaptability.
- Providing constructive feedback and support to colleagues, fostering a culture of open communication and mutual trust